



Dear Client,

I wanted to share some information with you regarding Covid-19 protocols so that you are able to prepare for your treatment accordingly.

Firstly, if you are experiencing any Covid-19 symptoms, please postpone or cancel your appointment. I will be taking your temperature upon arrival and you will need to have completed your Covid-19 Screening Form prior to your hands on treatment. If you are considered a high-risk client, it may not be possible to treat you at this time but feel free to discuss this with me.

For best practise, if possible, all consultation and consent documents should be signed and brought with you to your appointment or emailed beforehand. However, if this is not possible, please do not worry, we can complete prior to the hands-on treatment.

Please ensure you have a face mask to wear, (if you are exempt, please bring your lanyard with you). It would also be helpful if you wear clothing which is easy to remove and avoid wearing jewellery.

Upon arrival, sanitise your hands and enter the practice room, there will be a container in which to put your clothes and shoes.

The treatment room will have been thoroughly disinfected and all linen replaced for each client. I will be wearing personal protective equipment.

When the massage is over, please keep your mask on until you exit the premises. It is also recommended that you register for the NHS Test and Trace app (although this is not a mandatory requirement at this time). The QR code necessary for all business premises will be clearly displayed for you to scan.

Payment can be made prior to the appointment via Direct Transfer or PayPal/online via website, or by cash or credit/debit card at your appointment.

Please note appointments will be spaced further apart than usual to enable disinfection of the treatment room, equipment and facilities.

If you have any further questions regarding the treatment, please visit the FAQ page on the website (www.reanimar-sm.co.uk/faq-s) and be sure to read about the aftercare following your treatment.

I look forward to seeing you soon.

Regards

Emma

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